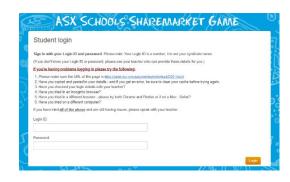1) **Please make sure you are logging in via this link:**
   https://game.asx.com.au/game/student/school/2020-2/login

   You will get this login page:

2) **When you login, you need to use your <u>Login ID</u>** – this is a number, it is <u>not</u> your syndicate name and password.

   (<u>Note for teachers</u>: You can find all student login ID's and passwords on the Syndicate management page.)

Problems logging in

1) **Error Message**

   - If you get an error message, try entering in your details again – if you can copy and paste your Login ID and password this always helps.

   - If the problem continues, ask your teacher to change the password (make sure it is not too easy for others to guess).

   - Before trying again - Clear your cache (delete history plus cache) and then try again

   <u>Note for teachers:</u> To change a password, go to Syndicate management, select Edit and this will take you to the page where you can edit the student password and save.

2) **If you still cannot login – please try the following:**

   Please make sure you have done <u>ALL</u> of the following:

   - Have you copied and pasted in your details – and if you get an error, be sure to clear you cache before trying again.

   - Have you tried on a different computer?

   - Have you tried in an incognito browser?

   - Have you tried in a different browser – please try both Chrome and Firefox or if on a Mac - Safari

   - Have you tried all of the above?

   If you worked through all of the above and are still having issues please email us at school.smg@asx.com.au.

   Please let us know you have tried all of the above and include your login ID and password.