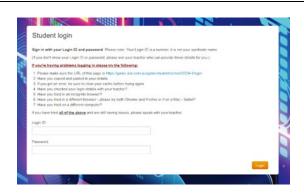# Student login help

1. Please make sure you are logging in via this link:

https://game.asx.com.au/game/student/school/2025-2/login

You will get this login page:

2. When you login, you need to use your <u>Login ID and password</u>

- The login ID is a number provided by your teacher, it is not your syndicate name.
- Your teacher should have also given you the password.

  <u>Note for teachers</u>: You can find all student login ID's and passwords on the Syndicate management page.

Problems logging in

1. Error Message

- If you get an error message, try entering in your details again – if you can copy and paste your Login ID and password this always helps.
- If the problem continues, ask your teacher to change the password (make sure it is not too easy for others to guess).
- Before trying again - Clear your cache (delete history plus cache) and then try again.

  <u>Note for teachers:</u> To change a password, go to Syndicate management, select Edit and this will take you to the page where you can edit the student password and save.

2. If you still cannot login – please try the ALL the following:

- Have you copied and pasted in your details – and if you get an error, be sure to clear you cache before trying again.
- Have you made sure that there are no extra spaces before or after the password.
- Have you made sure you are using the correct case – passwords are case sensitive.
- Have you tried on a different computer?
- Have you tried in an incognito browser?
- Have you tried in a different browser – please try both Chrome and Firefox or if on a Mac - Safari

If you worked through all of the above and are still having issues please email us at school.smg@asx.com.au.

Please let us know you have tried all of the above and include your login ID and password.